ABSTRACT OF THE DISCLOSURE

When an information processing apparatus performs *the* process, it stores hysteresis data itemizing *the* process type, *the* apparatus in charge of processing, a

5 person for instructing the process, *the* process object information and execution time. Then, necessary hysteresis data are searched for by designating the conditions in the items, desired hysteresis data is selected from the hysteresis data that are found, and

10 the same process (re-printing of the same document) or a new process (saving a printed document with a new file name) is performed for the object in the selected hysteresis data. The hysteresis number is provided for the hysteresis data, and a correlation is provided for

15 the process that caused the process represented by the hysteresis data, and the hysteresis number of the process that is caused by the process represented by the hysteresis data. When a specific hysteresis number is designated for the search for the hysteresis data,

20 it is employed to acquire the hysteresis number for the associated process, and the hysteresis data that has the acquired hysteresis number is also added to be object for a search.